

Family Letter

REPORT AN EMERGENCY

Dear Family,

Our class is learning about fire safety. Today we learned how to report an emergency. We learned to distinguish between situations that are true emergencies and situations that are problems we can solve on our own and for which we do not need the help from firefighters. We also learned the correct way to report an emergency situation on both a landline phone and a mobile phone.

Please take the time to talk to your child about the importance of using our local fire department as people who can help us when an emergency arises. Together we can keep your child safe from fire.

Sincerely,



Family Fire Safety Activity

A mobile phone can be used to call for help in an emergency. You can use any mobile phone to call the fire department. If you don't know the passcode on a smartphone, call 9-1-1 by pressing the "Emergency" button. Some phones do not have a passcode. If there is no passcode, you can go directly to the keypad and call 9-1-1.

Take out your mobile phones and let your child walk you through the steps to make an emergency call using your mobile phone. Be careful NOT to complete the call.

- Access the home screen on your phone and look for the word "Emergency" at the bottom left of the screen.
- Once you press "Emergency" and the new screen appears, press the numbers 9-1-1 in order or your community's other emergency number. Then press the green button to be connected to the fire department. *(cont. on next page)*



Fire safety fun for families at Sparky.org!

Family Letter (cont.)

For practice, on the visuals below, to circle the correct buttons for each step.

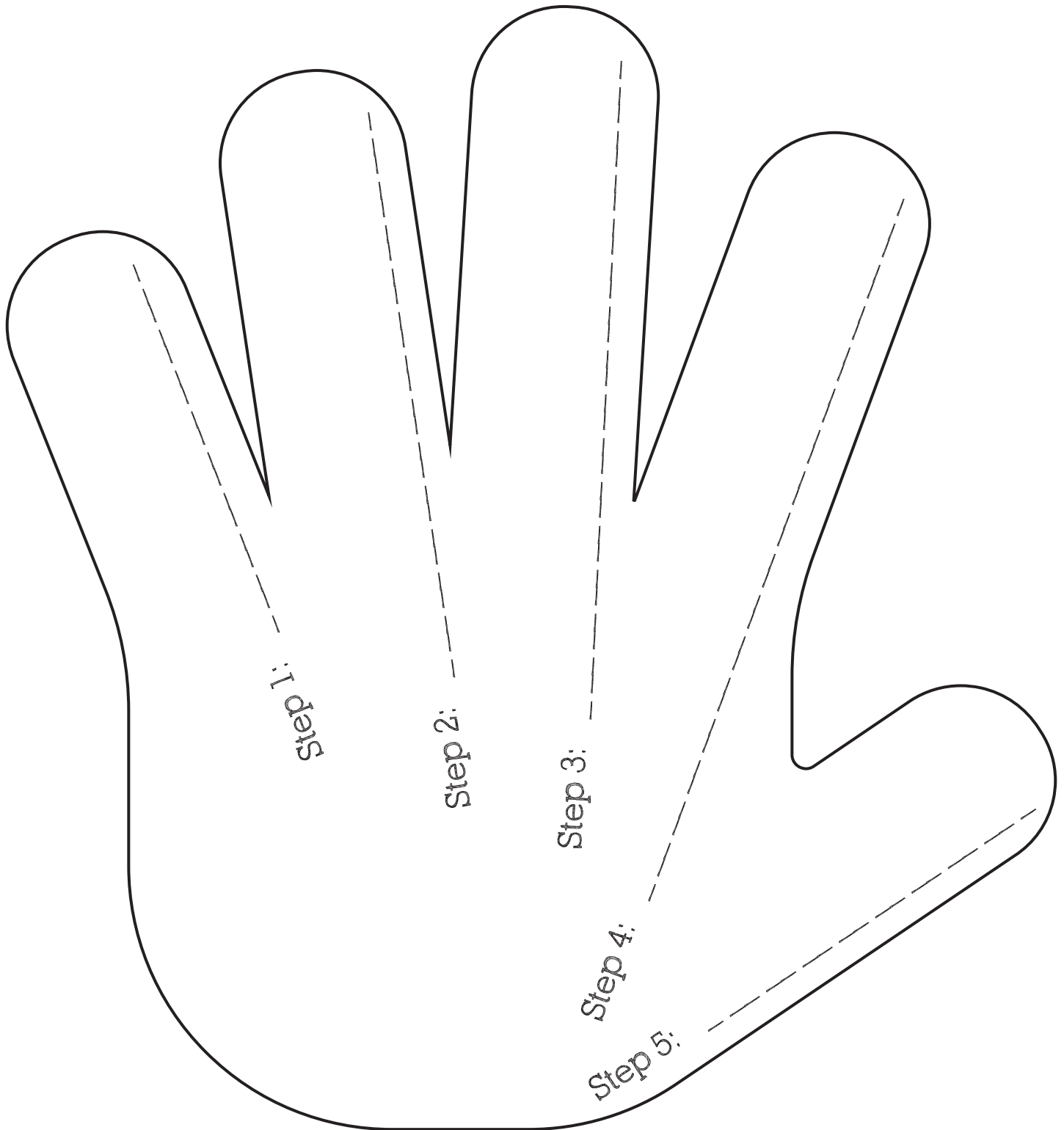


Now that you know how to call for help in an emergency using your mobile phone it is a good time to discuss the difference between emergency and non-emergency situations. There are some situations that happen that you can solve yourself or get help from a grown-up. Discuss some example scenarios and decide if it's a real emergency or something you can solve yourself or with the help from a grown-up.

Example situations:

- You fell off of your bike and scraped your knee. (non-emergency)
- You are mad at your brother or sister. (non-emergency)
- There is a fire in your house. (emergency)
- You broke your favorite toy. (non-emergency)
- Your grandfather fell down the stairs and is not moving. (emergency)

Five-finger Emergency Steps



Mobile Phone Home Screen

